



TSTutor®



TSTutor® & TSYS Video Services

Training your employees on critical business procedures or policies can be expensive and time consuming. From scheduling classes to coordinating travel for trainers, the process can easily cut into your timeline and budget.

TSYS offers two multimedia instructional technologies that will enable you to train your employees in a flexible and cost-effective manner: TSTutor® and TSYS Video Services.

TSTutor

TSTutor is a fully interactive e-learning application that teaches concepts, simulates TSYS processes and systems and much more. It is designed to provide an instructionally-sound learning experience that is convenient, consistent, timely and cost effective.

TSTutor features animated instructional material and intuitive diagrams that give students a clear understanding of workflows and concepts. Lesson plans heavily utilize student interaction, including practicing real-life scenarios such as mainframe system simulations. Our tutorials also include scored assessments, which give valuable feedback on student learning and

retention. TSTutor clients can administer their own students by adding students, restricting student access and pulling usage and scoring reports. The real value of TSTutor lies in its convenience – students can take courses any time, anywhere and at their own pace. They can find the information they need when they need it, be it at the office, or from home.

TSTutor is extremely cost effective – students can take entire courses or just the parts they need. Your company only pays for actual usage. It's the perfect solution when you don't have enough students to schedule an instructor-led class, or when the instruction is too short to warrant bringing in an instructor and scheduling class time. TSTutor maintains consistency across your organization by ensuring all your students receive the same information.





In addition to providing courses on TSYS systems, we can create customized tutorials for any of your internal training needs. Our instructional experts can create courses from initial design to final delivery, with the same quality our clients have come to expect from TSTutor.

TSYS Video Services

TSYS Video Services creates entertaining and innovative training videos that will keep your employees engaged in the lesson topic. Our Video Services team develops training concepts based around your needs to teach real-world situations. Our talented and creative group of script writers can also put a creative spin on your projects with costumes, props and special effects.

We can support the entire process including:

- Scripting
- Scheduling
- Talent coordination
- Set design
- Acquisition - standard and high definition
- Post production - editing, green screen, audio mastering, color enhancement, graphics and effects
- DVD authoring

We can distribute your video in almost any format, including: DVD, Windows Media, Flash, CD, Quick time, PowerPoint, and more. We will also travel to your location to film.

In addition to customized training videos, TSYS Video Services can create videos for any of your internal communication needs such as: documenting corporate milestones, delivering inspirational messages at team meetings, celebrating the career of a retiring executive – anything that deserves a special touch.

Let us know how TSYS Video Services can help you.

Accessing TSTutor

TSTUTOR COURSES ARE AVAILABLE ON THE WEB AT WWW.TSTUTOR.COM USING THE STUDENT ID, PASSWORD AND CLIENT ID ASSIGNED TO YOU BY TSYS. YOU CAN REQUEST A STUDENT ID AND PASSWORD USING THE INFORMATION IN THE "GETTING HELP WITH TSTUTOR" SECTION BELOW.

Accessing Courses on TSTutor

1. LOG IN TO TSTUTOR USING YOUR STUDENT ID, PASSWORD AND CLIENT ID.
2. USE THE COURSE SEARCH SECTION TO SEARCH FOR THE COURSE YOU WOULD LIKE TO TAKE OR CLICK THE APPROPRIATE CATEGORY IN THE COURSE CATALOG, THEN CLICK THE APPROPRIATE COURSE LINK.

NOTE: IT IS RECOMMENDED THAT YOU TAKE THE INTRODUCTION TO TSTUTOR COURSE BEFORE PROCEEDING WITH ANY OTHER LESSONS.

Getting Help with TSTutor

FROM THE WWW.TSTUTOR.COM WEB SITE, CLICK THE SUPPORT LINK (ON THE ORANGE MENU BAR TO THE LEFT OF THE STUDENT LOGIN BOX) TO ACCESS FREQUENTLY ASKED QUESTIONS AND CONTACT INFORMATION FOR TSTUTOR SUPPORT. SOME OF THE FAQs CONTAIN LINKS TO ACCESS FORMS OR OTHER SUPPLEMENTAL INFORMATION.

TO LEARN MORE

For more information about TSTutor, contact +1.706.649.5003 or tstutor@tsys.com.

For more information about TSYS Video Services, contact +1.706.649.5003 or videoservices@tsys.com.

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